Exhibit E

BOSTON CONNECTICUT NEW JERSEY NEW YORK WASHINGTON, D.C.

GLENN E. BUTASH Attorney at Law

7 Times Square New York, NY 10036 T: (973) 966-8246 F: (212) 916 2940 gbutash@daypitney.com

August 21, 2007

David P. Kownacki, Esq. David P. Kownacki, P.C. 122 East 42nd Street, Suite 2112 New York, New York 10168

Re: ACS Recovery Services, Inc. v. Maria B. Figueiredo, U.S.D.C., S.D.N.Y., Docket No. 07-CV-7359 (SCR)

Dear Mr. Kownacki:

Enclosed please find in connection with the above-referenced action:

- 1. Individual Rules of Judge Robinson;
- 2. Individual Rules of Magistrate Judge Smith;
- 3. 3rd Amended Instructions for Filing an Electronic Case or Appeal;
- 4. Procedures for Electronic Case Filing; and
- 5. Guidelines for Electronic Case Filing.

Very truly yours,

Glenn E. Butash

Enclosures

CONNECTICUT NEW JERSEY NEW YORK WASHINGTON, D.C.

GLENN E. BUTASH Attorney at Law

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David P. Kownacki, Esq. David P. Kownacki, P.C. 122 East 42nd Street, Suite 2112 New York, New York 10168

> Re: ACS Recovery Services, Inc. v. Maria B. Figueiredo. - U.S.D.C., S.D.N.Y., Docket No. 07-CV-7359 (SCR)

Dear Mr. Kownacki:

As you know, this firm represents ACS Recovery Services, Inc. (formerly known as Primax Recoveries Incorporated) ("ACS") in connection with the lien, in the amount of \$51,415.26 plus interest, against any recovery by Maria B. Figueiredo, as administrator of the estate of Antonio Figueiredo or individually, from any third-party or -parties in connection with certain injuries suffered by Mr. Figueiredo.

Enclosed please find a copy of a Summons, Complaint, Appearance form and Rule 7.1 Statement in the action commenced by ACS against Mrs. Figueiredo in the U.S. District Court for the Southern District of New York (White Plains). In our telephone conversation on Friday, August 3, 2007, you indicated that you were authorized to accept service on behalf of Mrs. Figueiredo.

The subject lien arises as a result of the payment of medical expenses to or for the benefit of Mr. Figueiredo by The Health and Welfare Plan for Employees of Bus Associates, Inc. (the "Plan"). The Plan is an employee welfare benefit plan governed by the Employee Retirement Income Security Act of 1974, as amended ("ERISA"). It is maintained by the late Mr. Figueiredo's employer, Bus Associates, Inc., and is administered for Bus Associates by Great-West HealthCare. The Plan is insured by Great-West Life Insurance Company.

The basis for ACS's lawsuit, and the relevant terms of the Plan, are described in the Complaint. The Plan's subrogation language may be found at page IV-5 to -6 (ACS0026-27) of the Plan's summary, a copy of which is enclosed.

Finally, we understand that the Supreme Court of New York, Bronx County, issued an order purporting to extinguish Great-West's lien. However, the state court lacked jurisdiction



David P. Kownacki, Esq. August 21, 2001 Page 2

over the issue of the enforceability of the Plan's lien. Section 502(e)(1) of ERISA (29 U.S.C. § 1132(d)(1)) provides that (except for an action brought by a plan participant or beneficiary under section 502(a)(1)(B), which is not applicable) the federal district courts "shall have exclusive jurisdiction of civil actions" brought under the statute. (Emphasis added.) Moreover, state laws are preempted by ERISA insofar as such laws "relate to" an ERISA plan. ERISA § 514(a), 29 U.S.C. § 1144(a).

If you have any questions, please do not hesitate to call. Otherwise, we will be expecting Mrs. Figueiredo's response to the Complaint within 20 days.

Very truly yours,

Glenn E. Butash

Enclosures

UNITED STA	TES DIS	TRICT CO	OURT	
Southern	District of		New York	
ACS RECOVERY SERVICES, INC.,				
V. MARIA B. FIGUEIREDO, as Executrix of the Estate of Antonio Figueiredo, Deceased, and MARIA B. FIGUEIREDO, Individually.	O7 CAS	SUMMOI CV E NUMBER:	rs in a civila	CTION
		JUDGE ROB	INSON	
TO: (Name and address of Defendant) Maria B. Figueiredo 46 Edgewood Avenue Yonkers, New York 10704		-	AUG 2 4 20	E 107 107 107 107 107 107 107 107 107 107
YOU ARE HEREBY SUMMONED and re	equired to serve	e on PLAINTIF	F'S ATTORNEY (name	and address)
Glenn E. Butash, Esq. Day Pitney, LLP 7 Times Square New York, New York 10036				
an answer to the complaint which is served on you	with thic sumr	nons within	twenty (20)	days after service
of this summons on you, exclusive of the day of server for the relief demanded in the complaint. Any ansi Clerk of this Court within a reasonable period of the	vice. If you fai wer that you s	l to do so, judgr erve on the par	nent by default will be	e taken against you
		-		·
J. MICHAEL McMAHON			[AUG 1 7 2007	. •
CLERK	DATE			,

AO 440 (Rev. 8/01) Summons in a Civil Action RETURN OF SERVICE DATE Service of the Summons and complaint was made by me⁽¹⁾ TITLE NAME OF SERVER (PRINT) Check one box below to indicate appropriate method of service ☐ Served personally upon the defendant. Place where served: ☐ Left copies thereof at the defendant's dwelling house or usual place of abode with a person of suitable age and discretion then residing therein. Name of person with whom the summons and complaint were left: ☐ Returned unexecuted: ☐ Other (specify): STATEMENT OF SERVICE FEES TOTAL SERVICES TRAVEL \$0.00 **DECLARATION OF SERVER** I declare under penalty of perjury under the laws of the United States of America that the foregoing information contained in the Return of Service and Statement of Service Fees is true and correct. Executed on Signature of Server Address of Server

UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF NEW YORK

ACS RECOVERY SERVICES, INC.,

Civil Action No .:

Plaintiff,

-against-

MARIA B. FIGUEIREDO, as Executrix of the Estate of Antonio Figueiredo, Deceased, and MARIA B. FIGUEIREDO, Individually,

Defendants.

COMPLAIN

Plaintiff ACS Recovery Services, Inc. ("ACS"), by its attorneys, Day Pitney LLP, as and for its complaint against defendants Maria B. Figueiredo, as Executrix of the Estate of Antonio Figueiredo, Deceased, and Maria Figueiredo, individually, ("defendants"), respectfully alleges:

NATURE OF THE ACTION

This is an action under § 502(a)(3) of the 1. Employee Retirement Income Security Act of 1974, as amended ("ERISA"), 29 U.S.C. § 1132(a)(3), to enforce certain subrogation rights under an employee welfare benefit plan governed by ERISA. This action seeks equitable relief in accordance with the U.S. Supreme Court's decision in Sereboff



UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF NEW YORK

ACS RECOVERY SERVICES, INC.,

Civil Action No.:

Plaintiff,

-against-

MARIA B. FIGUEIREDO, as Executrix of the Estate of Antonio Figueiredo, Deceased, and MARIA B. FIGUEIREDO, Individually,

Defendants.

COMPLAIN

Plaintiff ACS Recovery Services, Inc. ("ACS"), by its attorneys, Day Pitney LLP, as and for its complaint against defendants Maria B. Figueiredo, as Executrix of the Estate of Antonio Figueiredo, Deceased, and Maria B. Figueiredo, individually, ("defendants"), respectfully alleges:

NATURE OF THE ACTION

This is an action under § 502(a)(3) of the 1. Employee Retirement Income Security Act of 1974, as amended ("ERISA"), 29 U.S.C. § 1132(a)(3), to enforce certain subrogation rights under an employee welfare benefit plan governed by ERISA. This action seeks equitable relief in accordance with the U.S. Supreme Court's decision in Sereboff v. Mid Atlantic Medical Services, Inc., ____ U.S. ___, 126
S. Ct. 1869 (2006).

JURISDICTION AND VENUE

- 2. This Court has jurisdiction over the claims herein pursuant to ERISA § 502(e)(1), 29 U.S.C. § 1132(e)(1), and pursuant to 28 U.S.C. § 1331 (federal question).
- 3. Venue is proper in this District pursuant to ERISA § 502(e)(2), 29 U.S.C. § 1132(e)(2), in that the benefit plan at issue herein is administered in this District and furthermore, upon information and belief, defendants reside or may be found in this District.

PARTIES

- 4. ACS is, and was, at all relevant times hereinafter mentioned, a Delaware corporation maintaining its headquarters at 1301 Basswood Road, Schaumburg, Illinois. ACS formerly did business as Primax Recoveries Incorporated.
- 5. Upon information and belief, defendant Maria B. Figueiredo is a natural person residing at 46 Edgewood Avenue, Yonkers, New York.

- 6. Upon information and belief, defendant Maria B. Figueiredo is the executrix of the estate of Antonio Figueiredo, deceased.
- 7. Upon further information and belief, defendant Maria B. Figueiredo was the wife of Antonio Figueiredo, deceased, at the time of Mr. Figueiredo's death.

FACTS COMMON TO ALL CAUSES OF ACTION

A. ACS's Business.

- 8. ACS is an independent vendor of medical claims recovery and cost containment services to private healthcare payors, third-party administrators, self-funded employee benefit health plans and state and local government employee benefit health plans.
- 9. ACS's business is subrogation and reimbursement recovery, which involves the identification, investigation and recovery, by way of equitable enforcement of liens, of accident-related medical expenses paid or incurred by employee benefit health plans to or for the benefit of participants in such plans and their beneficiaries.
- 10. Pursuant to a contractual arrangement with nonparty Great-West HealthCare ("Great-West"), ACS reviews and

pursues the equitable enforcement of plan liens arising as a result of the payment, by Great-West-administered plans, of medical expenses for illnesses or injuries sustained by individuals covered by such plans and for which other persons or entities have primary responsibility.

B. The ERISA Plan at Issue.

- 11. One such Great-West-administered plan for which ACS is subrogation recovery specialist is The Health and Welfare Plan for Employees of Bus Associates, Inc. (the "Plan"), established and maintained by non-party Bus Associates, Inc. of Yonkers, New York.
- 12. The Plan is an employee welfare benefit plan within the meaning of ERISA § 3(1), 29 U.S.C. § 1002(1).
- 13. With respect to the claims asserted herein, ACS is a "fiduciary" of the Plan within the meaning of ERISA § 3(21)(A), 29 U.S.C. § 1002(21)(A).
- 14. At all times relevant, Antonio Figueiredo was a participant in the Plan through his employer, Bus Associates, Inc.

C. Mr. Figueiredo's Accident, and the Plan's Advancement of Medical Expenses on His Behalf.

- January 22, 2003, Mr. Figueiredo sustained significant personal injuries to his head and torso as a result of an accident that occurred while performing construction work at premises known as 538 East 180th Street, Bronx, New York.
- 16. Upon information and belief, the circumstances surrounding the aforesaid accident and Mr. Figueiredo's injuries were such that persons other than Mr. Figueiredo were responsible, in whole or in part, for causing them.
- 17. As a result of the foregoing accident, the Plan incurred and paid expenses for the medical care and attention of Mr. Figueiredo in a total amount of \$51,415.26.
- 18. Upon information and belief, on or about February 14, 2003, Mr. Figueiredo died as a result of the aforesaid injuries.
- 19. Upon information and belief, defendant Maria B. Figueiredo was thereafter appointed the executrix of the estate of Mr. Figueiredo.

- D. The Tort Action and Mrs. Figueiredo's Negotiation of a Settlement Amount.
- 20. Upon information and belief, defendant Maria B. Figueiredo, in her capacity as executrix of the estate of Antonio Figueiredo and individually, commenced a civil action in the Supreme Court of the State of New York, Bronx County, against non-parties New Palace Painters Supply Co., Inc., Fran-ju, Inc., and Gerardo Marchese Inc. (collectively, the "Tort Defendants").
- 21. Upon information and belief, in the aforesaid action, Mrs. Figueiredo alleged that the Tort Defendants were responsible, in negligence or otherwise, for Mr. Figueiredo's injuries and death.
- 22. Upon further information and belief, the aforesaid action remains pending in Supreme Court, Bronx County.
- 23. Upon information and belief, on or about May 31, 2007, defendant Maria B. Figueiredo, in her capacity as executrix and/or individually, and the Tort Defendants (or one or more of them) agreed to resolve the aforesaid civil litigation between them for the sum if \$2,800,000.00.

- 24. Prior to the foregoing settlement, ACS, on behalf of the Plan, notified Mrs. Figueiredo, or her counsel, of the Plan's lien and demanded that she satisfy that lien out of, and upon her receipt of, proceeds, by way of settlement or otherwise, in the aforementioned lawsuit.
- 25. Mrs. Figueiredo, through her counsel, refused to recognized the Plan's lien.
- 26. ACS, on behalf of the Plan, now brings this action in equity pursuant to ERISA § 502(a)(3), 29 U.S.C. § 1132(a)(3), to enforce the Plan's lien.

AS AND FOR A FIRST CLAIM FOR RELIEF (ERISA § 502(e)(3), 29 U.S.C. § 1132(e)(2))

- 27. ACS repeats and realleges each and every allegation contained in paragraphs "1" through "26" hereof as if more fully set forth herein.
- 28. As a result of the Plan's payment of medical expenses to or for the benefit of Antonio Figueiredo, the Plan acquired a subrogation lien--to the extent of amounts so paid --upon any recovery that his estate or Mrs. Figueiredo individually might obtain from any third-party in connection with his injuries.

- 29. Upon information and belief, Mrs. Figueiredo, as executrix and individually, has reached a settlement agreement with the Tort Defendants in her civil litigation commenced against them, pursuant to which Ms. Figueiredo stands to receive approximately \$2,800,000.00 on account of Mr. Figueiredo's injuries and death.
- 30. Prior to such settlement, ACS, on behalf of the Plan, provided notice to Mrs. Figueiredo or her counsel, of the Plan's lien and further demanded that she satisfy that lien upon her receipt of, and out of, the proceeds, by way of settlement or otherwise, of the aforementioned lawsuit.
- 31. Mrs. Figueiredo, through her counsel, has refused to recognized the Plan's lien.

WHEREFORE, plaintiff ACS Recovery Services, Inc. respectfully demands that this Court enter judgment in its favor and against defendants Maria B. Figueiredo, as executrix of the Estate of Antonio Figueiredo, deceased, and Maria B. Figueiredo, individually:

(a) adjudging and declaring that all proceeds received by Mrs. Figueiredo, as executrix or individually, as a result of or in connection with her lawsuit against New Palace Painters Supply Co., Inc., Fran-Ju, Inc., and Gerardo

Marchese Inc. is subject to a lien in favor of ACS to the extent of (i) the lesser of such proceeds, or (ii) \$51,415.26, plus interest;

- (b) ordering Mrs. Figueiredo, as executrix and individually, to pay over to ACS the amounts subject to said lien in discharge of same; and
- (c) granting such other and further relief as this Court deems just and appropriate.

AS AND FOR A SECOND CLAIM FOR RELIEF (ERISA § 502(e) (3), 29 U.S.C. § 1132(e) (2))

- 32. ACS repeats and realleges each and every allegation contained in paragraphs "1" through "31" hereof as if more fully set forth herein.
- acquired a subrogation lien--to the extent of amounts so paid --upon any recovery that his estate or Mrs. Figueiredo individually might obtain from any third-party in connection with his injuries.
- 34. Upon information and belief, Mrs. Figueiredo, as executrix and individually, has reached a settlement agreement with the Tort Defendants in her civil litigation commenced against them, pursuant to which Ms. Figueiredo

stands to receive approximately \$2,800,000.00 on account of Mr. Figueiredo's injuries and death.

35. The Plan provides that, when benefits are paid in "relation to an Illness [as defined in the Plan], sickness or bodily injury,":

[T]he Company [Great-West] may, at its option:

- subrogate, that is, take over the Covered Person's right to receive payments from the Other Party. The Covered Person or his or her legal representative will transfer to the Company any rights he or she may have to take legal action arising from the Illness, sickness or bodily injury to recover any sums paid under the [Plan] on behalf of the Covered Person;
- recover from the Covered Person or his or her legal representative any benefits paid under this [Plan] from any payment the [C] overed [P] erson is entitled to receive from the Other Party.

The Covered Person or his or her legal representative must cooperate fully with the Company in asserting its subrogation and recovery rights. The Covered Person or his or her legal representative will, upon request from the Company, provide all information and sign and return all documents necessary to exercise the Company's rights under this provision.

The Company will have a first lien upon any recovery, whether by settlement, judgment, mediation or arbitration, that the Covered Person receives or is entitled to receive from any of the sources listed above. This lien will not exceed:

- the amount of benefits paid by the Company for the Illness, sickness or bodily injury . . .; or
- the amount recovered from the Other Party.

* * *

The Company's first lien rights will not be reduced due to the Covered Person's own negligence; or due to the Covered Person not being made whole; or due to attorney's fees and costs.

For clarification, this provision for subrogation and right of recovery applies to any funds recovered from the Other Party by or on behalf of:

- the Covered Person's minor covered Dependent;
- the estate of any Covered Person; or
- on behalf of any incapacitated person.
- 36. Pursuant to its contractual arrangement with Great-West, ACS is authorized to pursue the equitable enforcement of the aforesaid lien.
- 37. At all relevant times, Mr. Figueiredo was a "Covered Person" within the meaning of the Plan.
- 38. Upon information and belief, Mrs. Figueiredo is Mr. Figueiredo's "legal representative" within the meaning of the Plan.

- 39. Upon information and belief, Mrs. Figueiredo, as executrix and individually, has reached a settlement agreement with the Tort Defendants in her civil litigation commenced against them, pursuant to which Ms. Figueiredo stands to receive approximately \$2,800,000.00 on account of Mr. Figueiredo's injuries and death.
- 40. Prior to such settlement, ACS, on behalf of the Plan, provided notice to Mrs. Figueiredo, or her counsel, of the Plan's lien and further demanded that she satisfy that lien upon her receipt of, and out of, the proceeds, by way of settlement or otherwise, of the aforementioned lawsuit.
- 41. Mrs. Figueiredo, through her counsel, has refused to recognized the Plan's lien.

WHEREFORE, plaintiff ACS Recovery Services, Inc. respectfully demands that this Court enter judgment in its favor and against defendants Maria B. Figueiredo, as executrix of the Estate of Antonio Figueiredo, deceased, and Maria B. Figueiredo, individually:

(a) adjudging and declaring that all proceeds received by Mrs. Figueiredo, as executrix or individually, as a result of or in connection with her lawsuit against New Palace Painters Supply Co., Inc., Fran-Ju, Inc., and Gerardo

Marchese Inc. is subject to a lien in favor of ACS to the extent of (i) the lesser of such proceeds, or (ii) \$51,415.26, plus interest;

- (b) ordering Mrs. Figueiredo, as executrix and individually, to pay over to ACS the amounts subject to said lien in discharge of same; and
- (c) granting such other and further relief as this Court deems just and appropriate.

Date: New York, New York August 17, 2007 DAY PITNEY LLP Attorneys for Plaintiff, ACS Recovery Services, Inc.

By:

Glenn E. Butash (GB 4695)

7 Times Square

New York, NY 10036

Telephone: (212) 297-5800 Facsimile: (212) 916-2945 Email:gbutash@daypitney.com

UNITED STATES DISTRICT COURT

Southern	DISTRICT OF	New	York
ACS RECOVERY SERVICES, INC.,		APPEAR	ANCE
V. MARIA B. FIGUEIREDO, as Executrix o Estate of Antonio Figueiredo, Deceased, MARIA B. FIGUEIREDO, Individually.		ise Number:	7359
To the Clerk of this court and all parties o	f record:		· .
Enter my appearance as counsel in	this case for		
ACS Recovery Services, Inc., Plaint	iff		2001
I certify that I am admitted to prac	ctice in this court.		AUG 17 PH 2: 44 S.D. OF N.Y.

8/18/2007 Date

Glenn E. Butash

GB4695

Print Name

Bar Number

Day Pitney LLP, 7 Times Square

Address

New York,

NY

10036

State

Zip Code

(212) 297-5800

(973) 966-1015

Phone Number

Fax Number

Pursuant to Federal Rule of Civil Procedure 7.1 [formerly Local General Rule 1.9] and to enable District Judges and Magistrate Judges of the Court to evaluate possible disqualification or recusal, the undersigned counsel for ACS Recovery Services, Inc. (a private non-governmental party) certifies that the following are corporate parents, affiliates and/or subsidiaries of said party which are publicly held.

Affiliated Computer Services, Inc.

Date: ______

Attorney Bar Code: GB 4695

Defendant

TABLE OF BENEFITS (HEALTH)

Plan Number: 550223

Plan Effective Date: JANUARY 1, 1998

This Table of Benefits has no full meaning by itself. It must be read in conjunction with other provisions of this Booklet.

When you become covered under this Booklet, your Class will be determined according to the Class Description shown below.

JANUARY 1, 1998

1-1

CLASS DESCRIPTION

The benefits for which you and your Dependents are covered will be those for which you are eligible for and for which you have applied.

> Active Salaried Employees, except those who have elected the HMO, and Retired Salaried **Employees who** were covered under the Medical Expense Reimbursement Benefit Plan prior to retirement

Page 24 of 59

PLAN MAXIMUM AMOUNT

Mental/Nervous and Substance Abuse Benefit Maximum (inpatient)

See Misc. Health **Provisions**

Maximum Lifetime Benefit (ALL Covered Expenses)

Unlimited

COMPREHENSIVE/MAJOR MEDICAL BENEFIT (C/MM)

Your Employer has elected a preferred provider option. Later in this Booklet you will find reference to New England PPO Hospitals and Physicians and Non-New England PPO Hospitals and Physicians. Benefits are payable for certain services of a Non-New England PPO Physician on the same basis as services of a New England PPO Physician. For details, see the COMPREHENSIVE/MAJOR MEDICAL BENEFIT (C/MM) section later in this Booklet.

Calendar Year Deductible Amount (CYD)

\$250.00

Family Deductible

\$500.00

	Deductible Amount	Percentage
Pre-admission Testing Child Birth Center Medical Management Second Opinions Home Health Care Skilled Nursing Facilities	NONE NONE NONE	100% 100% 100%
	NONE NONE	100% 100%

JANUARY 1, 1998

1-2

Out-patient Surgery NONE 100% Preventive Care NONE 100% In-patient expenses or out-NONE 100% patient care in a New England PPO Hospital Office visits by a New England NONE 100% after Co-PPO Physician Pay Amount of \$10.00 Other doctor services by a New NONE 100% England PPO Physician In-patient expenses or out-CYD 80% patient care in a Non-New **England PPO Hospital** Doctor services by a Non-New CYD 80% England PPO Physician Spinal Adjustment and Treat-CYD 80% ment Covered Expenses Other Covered Expenses CYD 80%

Individual Break Point \$5,000.00

Family Break Point \$10,000.00

Calendar Year Preventive Care

Benefit Maximum

Mental/Nervous and Substance Abuse Benefit Maximum (outpatient)

See Misc. Health **Provisions**

MEDICAL MANAGEMENT

Medical Management Deductible **Amount**

- · applicable to
 - services rendered in a New England PPO Hospital if recommended by a New England PPO Physician

- services rendered by a New England PPO Physician

· applicable to other Covered Expenses

None

\$300.00

None

\$250.00

JANUARY 1, 1998

1 - 3

PRESCRIPTION DRUG EXPENSE BENEFITS

Percentage

· If you use a network pharmacy

- Generic Drugs

100% after \$3.00 co-

- All Other Drugs

pay 100% after \$5.00 co-

If you do not use a network

pay

pharmacy

- Generic Drugs

50% after \$3.00 co-

pay

- All Other Drugs

50% after \$5.00 co-

pay

MAIL ORDER PRESCRIPTION DRUG EXPENSE BENEFITS

Percentage

100%

Co-Pay

\$5.00

Active Salaried Employees and Retired Salaried Employees who were covered under the Medical Expense Reimbursement Benefit Plan prior to retirement

DENTALCARE BENEFIT

Calendar Year Deductible Amount applicable to:

 Preventive Treatment Other Covered Dental Expenses Family Deductible

NONE \$100.00 \$200.00

Percentage applicable to:

• Preventive Treatment

• Basic Treatment

Major Treatment

Orthodontic Treatment

100%

90% 60% 60%

JANUARY 1, 1998

1-4

Annual Maximum (for Preventive, Basic and Major Treatment)

\$1,500.00

Adjusted Annual Maximum

\$750.00

Orthodontic Lifetime Maximum

\$1,000.00

Active Salaried Employees, except those who have elected the HMO. and Retired Salaried **Employees who** were covered under the Medical Expense Reimbursement Benefit Plan prior to retirement

VISIONCARE EXPENSE BENEFITS

Percentage	100%
Visual Analysis Amount	\$60.00
Spectacle Lens and Frame Amount applicable to: • Single Vision Lenses • Bifocal Lenses • Trifocal Lenses • Lenticular Lenses	\$120.00 \$138.00 \$150.00
Contact Lense Amount applicable to: Contact Lenses for Special Conditions Cosmetic Contact Lenses	\$192.00 \$360.00 \$120.00

JANUARY 1, 1998

1-5

SCHEDULE OF INSURANCE (LIFE)

Group Policy No.: 450223GL

Group Policy Effective Date: JANUARY 1, 1998

This Schedule of Insurance has no full meaning by itself. It must be read in conjunction with other provisions of this Booklet.

The benefits for which you are insured will be those shown below for your Insurance Class.

EMPLOYEE LIFE INSURANCE

Insurance Class

Amount of Insurance

ACTIVE SALARIED EMPLOYEES

1.5 times your Annual Earnings rounded to the next higher \$1,000, up to a maximum of \$262,000.00 of Basic Insurance. Excess Insurance is also available. The Total amount of insurance may not exceed \$300,000,00.

Retired Salaried Employees

50% of the Employee's Life Insurance Amount that was in effect immediately prior to retirement, up to a maximum of \$50,000.00

ACCIDENTAL DEATH, DISMEM-**BERMENT AND LOSS OF** SIGHT BENEFIT

Insurance Class

Amount of Insurance (Principal

Sum)

ACTIVE EMPLOYEES

An amount equal to your Life Insurance

RETIRED EMPLOYEES

Not Applicable

JANUARY 1, 1998

1-6

SCHEDULE OF INSURANCE (LIFE) (Continued)

The following overrides anything to the contrary in this Booklet. The amount of Life Insurance and Accidental Death, Dismemberment and Loss of Sight Benefit (Principal Sum) to which an active Employee is entitled under this Booklet will not be terminated due to age but will be reduced at certain ages as shown below:

Percentage of Benefit for which you would have been insured if you had not yet Age Attained attained Age 70 70 66 2/3% 75 33 1/3%

JANUARY 1, 1998 !-7 **BENEFIT SUMMARY**

TABLE OF INSURANCE (LTD)

Group Policy No. 450223GDH

Group Policy Effective Date: JANUARY 1, 1998

This Table of Insurance has no full meaning by itself. It must be read in conjunction with other provisions of this Booklet.

The benefits for which you are insured will be those shown below for your Insurance Class:

LONG TERM DISABILITY BENEFITS

Elimination Period: 180 consecutive days Maximum Number of Temporary Recovery Days during the Elimination Period: 10 Days

Maximum Benefit Period: The Maximum Benefit Period will be determined as shown below:

Age at Start of Total Disability	Maximum Benefit Period
less than 62	to age 65
62	42 months
63	36 months
64	30 months
65	24 months
66	21 months
67	18 months
68	15 months
69 or older	12 months

AMOUNT OF INSURANCE: (Note: This amount will be reduced by any INCOME FROM OTHER SOURCES.)

Insurance Class	Basic Insurance
All Salaried Employees	An amount equal to 60% of Monthly Earnings, but in no event will the amount so determined exceed \$5,000.00.
Minimum Monthly Benefit:	\$50.00

JANUARY 1, 1998

1-8

EMPLOYEE ELIGIBILITY

You are eligible for coverage under your Employer's Plan if:

- · you are a resident of the United States;
- · you are not a temporary Employee;
- you are a full-time Employee who works at least 30.00 hours per week or you are a Retired Employee;
- you are classified by your Employer as SALARIED EMPLOYEE; and
- · you are not a member of the union or covered by a collective bargaining agreement.

You must apply for coverage in writing by completing an application.

START OF YOUR COVERAGE

You are eligible on the later of the Group Policy/Plan Effective Date and the first day following the date you complete 90 days of continuous Service, provided that:

- · you have paid the required contribution, if any; and
- you are Actively at Work that day. If you are not Actively at Work, your coverage will start on the day you return to Work.

If:

- · you have to make a contribution towards your coverage; and
- you don't apply for coverage within 31 days of the date on which you were first eligible:

we must approve Proof of Good Health before coverage can begin.

DEPENDENT ELIGIBILITY

Your Dependents are eligible under your Employer's Plan if:

- · they are residents of the United States or Puerto Rico; and
- you make written application to cover them under this Plan.

WHO'S ELIGIBLE || - 1|**JANUARY 1, 1998**

START OF DEPENDENT COVERAGE

Your Dependents' coverage starts when your coverage starts unless:

- a Dependent is Totally Disabled. If a Dependent is Totally Disabled when your coverage starts, his coverage will not start until he ceases to be Totally Disabled.
- you are required to make a contribution for your Dependents' coverage. In this case, you must apply for your Dependents' coverage within 31 days of the date you were first eligible to do so. If you make application within this 31-day period, your Dependents' coverage will start when your coverage starts. If you do not make application for Dependent coverage within this 31-day period, then you will have to submit Proof of Good Health for your Dependents to us. Coverage for your Dependents will not start until we approve the Proof of Good Health for your Dependents. Coverage for your Dependents may be denied.

If you already have Dependent coverage in force, then any newly acquired Dependent will be automatically added. If you did not elect Dependent coverage when you were first eligible to do so; but

- later acquire a new Dependent; and
- apply for coverage for the new Dependent within 31 days of the date you acquired the new Dependent:

then coverage for the new Dependent:

- will start on the date you acquired this Dependent; and
- will not be subject to Proof of Good Health.

We must approve Proof of Good Health before coverage can start for any other eligible Dependent whom you had previously not elected to cover.

CHANGE IN CLASS

Under this Plan, you are covered according to the Class to which you belong.

If a change occurs in your Class, you will be moved to the new Class on the date of change in status.

If the change is due to your acquiring a Dependent for the first time and you must make a contribution for Dependent coverage, then you must give notice of this change in Class to us within 31 days of the date on which the change occurred.

If we do not receive this notice, you will not be moved to the new Class until we approve Proof of Good Health for each of your Dependents.

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CHANGES IN AMOUNTS OF COVERAGE

Changes in your amounts of coverage which result from:

- · a change in the factors which determine these amounts (such as age, class or earnings); or
- · an amendment which revises the amounts and/or benefits provided by the Plan;

will take place on the date of change. If you are not Actively at Work, the change will not take place until you return to Work.

Changes for Dependents confined in the Hospital on the date of the change will not take place until release from the Hospital.

Payment for services and supplies received before the date of a change in benefits will always be based on the Plan benefits in effect before the change.

WHO'S ELIGIBLE 11-3 **JANUARY 1, 1998**

LG

TERMINATION OF COVERAGE

Your coverage will terminate on the earliest of these dates:

- . the date on which this Booklet terminates. This Booklet will terminate automatically on the date the Group Policy/Plan sponsored by your Employer terminates.
- . the last day of the grace period allowed for the first payment to which you or your Employer has failed to make a required payment.
- the date on which you are no longer in an eligible class.

the date on which your Service terminates.

For all benefits except Long Term Disability, if you are not Actively at Work on such date due to Illness, leave of absence or temporary lay-off, your coverage will be continued until the earliest of these dates:

FOR EMPLOYEE HEALTH BENEFITS

- the date on which you are employed by another employer.
- a date determined by your Employer. Such date must be determined on a consistent basis for all Employees.
- for leave of absence or temporary lay-off only, the date which is 31 days after the date on which your Service terminates.
- for illness only, the date which is 90 days after the date on which your Service terminates.

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WHEN COVERAGE ENDS

TERMINATION OF COVERAGE (Continued)

FOR EMPLOYEE LIFE AND AD&D BENEFITS

- the date on which you are employed by another employer;
- a date determined by your Employer. Such date must be determined on a consistent basis for all **Employees:**
- for leave of absence or temporary lay-off only, the date which is 6 months after the date on which your Service terminates:
- for sickness or injury only, subject to the DISABILITY BENEFIT, the date which is 12 months after the date on which your Service terminates.

FOR LONG TERM DISABILITY BENEFITS

If you are not Actively at Work on such date, your insurance will be continued:

- if you are receiving full salary from the Employer, until the date on which you are no longer receiving full salary;
- if you are in the Elimination Period or if you are receiving Long Term Disability Benefits, until the earlier of:
 - * the date on which you cease to be Totally Disabled; and
 - * the date on which your Long Term Disability Benefits cease;
- if you are on an approved leave of absence, until the earlier of:
 - * the last day of such leave of absence; and
 - * the date which is 31 days after the date on which your Service terminates.

Continuation of coverage is subject to the continued payment of contributions except that premiums for Long Term Disability Benefits are not required if you are receiving Long Term Disability Benefits.

Your Dependent's coverage will terminate on the earliest of these dates:

- the date on which your coverage terminates.
- the date on which your **Dependent** is no longer eligible.
- the date on which you are no longer in a class eligible for Dependent coverage.
- the last day of the grace period allowed for the first payment to which you or your Employer has failed to make a required contribution.

Even if your Employer continues to make payroll deductions for your contribution after the date of termination of your coverage, your coverage will terminate on the date determined in accordance with this provision.

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WHEN COVERAGE ENDS

FAMILY AND MEDICAL CARE LEAVE

If your Employer approves your Family and Medical Care Leave, coverage under this Booklet will be continued for you and your Dependents during your leave, provided that any required contributions are paid by you and/or your Employer.

If you do not pay your contributions while you are on Family and Medical Care Leave your coverage will be discontinued. However, on the date you return to work, coverage for you and your eligible Dependents will be on the same basis as that provided for any other active Employee and his eligible Dependents on that date.

If you are on Family and Medical Care Leave on the effective date of this Booklet and were covered under the prior plan sponsored by the Employer on the date of its termination, then you will become covered for the benefits provided under this Booklet as of its effective date.

Your Employer may refuse to grant a Family and Medical Care Leave request under certain circumstances.

Should you have any questions about Family and Medical Care Leave, see your Plan Administrator for details.

REINSTATEMENT

For all benefits except Long Term Disability, if:

- your coverage terminates because of termination of your Service; and
- you return to Work within 2 month(s);

you will be eligible on the date you return to Work.

For Long Term Disability Benefits, if your insurance terminates:

- because of termination of your Service, then you will again become eligible on the date you return to Work provided that you return within 2 month(s).
- during an absence due to Illness, then you will again become eligible on the date you return to Work provided that:
 - if you had not qualified for benefits under this Booklet, you return within a period consisting of the Elimination Period plus 31 days; or
 - if you had qualified for benefits under this Booklet, you return within 31 days after benefits ceased to be payable.
- during a leave of absence or temporary lay-off, then you will again become eligible on the date you return to Work provided that you return within 2 month(s).

When you return to Work, your coverage will be on the same basis as that being provided on the date of your reinstatement. However, any restrictions on your coverage which were in effect before your reinstatement will continue to apply. If:

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WHEN COVERAGE ENDS

REINSTATEMENT (Continued)

- you do not return within the number of months shown above; or
- your coverage terminates because you cease to be in an eligible class and you later become a member of an eligible class;

you will be treated as a new Employee under the ELIGIBILITY section.

If your coverage terminates because of non-payment of premiums or contributions and payments are later resumed you will be treated as a late applicant under the START OF YOUR COVERAGE section.

COBRA HEALTH CONTINUATION

Under the Consolidated Omnibus Budget Reconciliation Act of 1985 (COBRA), you and/or your Dependents may qualify for continued health coverage for a specified period of time after coverage would normally terminate under this Booklet. Such continued benefits may last for up to 18, 29 or 36 months depending on the Qualifying Event.

The continued health coverage provided by COBRA will be the same as that provided under this Booklet for similarly situated individuals who have not had a Qualifying Event. The continued health coverage is subject to payment of the required COBRA premium.

Qualifying events include:

- in your case, termination of your Service for any reason except gross misconduct; and
- in the case of your Dependents:
 - your becoming entitled to Medicare;
 - your death;
 - divorce or legal separation;
 - your Dependents ceasing to qualify as "Dependents" under the terms of this Booklet.

When a Qualifying Event occurs, your Employer is required to provide you with the necessary COBRA election forms within the time specified by law.

You must complete and return the COBRA election form to your Employer within 60 days of the later of:

- the date you would lose coverage as a result of the Qualifying Event; or
- the date you receive the election form from the Employer.

If you or your Dependent receives a Social Security disability determination, you must notify the Employer within 60 days of the determination and before the end of the initial 18 month COBRA coverage period in order to extend COBRA coverage to 29 months.

See the CONVERSION PRIVILEGE section of this Booklet for information as to when you and/or your Dependents whose coverage is being continued under COBRA may exercise the Conversion Privilege for health coverage.

Should you have any questions about COBRA continuation, see your Plan Administrator for details.

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EXTENDED BENEFITS AFTER TERMINATION

This section applies on termination of:

- · this Booklet; or
- · your coverage under this Booklet.

The coverage provided under this section will be subject to any maximums shown in the applicable Benefit Provision. The benefits which may be continued are described below.

FOR C/MM BENEFITS AND PRESCRIPTION DRUG BENEFITS

lf:

- · you are Totally Disabled on the date your coverage terminates; and
- · expenses have been incurred for the disabling Illness on or before the date of termination;

then we will continue to pay benefits under this Booklet:

- · for the disabling Illness only; and
- · during the course of that Total Disability; and
- to the extent that benefits would have been paid if the coverage had stayed in force.

Such benefits will be continued only for those expenses that are incurred before the earliest of these dates:

- · the date which is 12 months after the date your coverage terminates.
- the date on which you reach your MAXIMUM LIFETIME BENEFIT.
- the date on which your benefits have continued for the same length of time as your coverage was last in force under this Booklet.

FOR DENTALCARE BENEFITS

If:

- we have made payment of benefits for Orthodontic Treatment; and
- the Covered Person's coverage terminates;

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then we will continue to pay benefits under this Booklet:

- to the extent that benefits would have been paid if the coverage had stayed in force; and
- until the end of the quarterly payment period in process on the date of termination. This quarterly payment period is outlined in the SPECIAL CONDITIONS APPLICABLE TO ORTHODONTIC BENEFITS section of the Dentalcare Benefit.

If you have incurred expenses for Preventive, Basic or Major Treatment but have not completed the treatment on the date your coverage terminates, then we will continue to pay benefits under this Booklet:

- · to the extent that benefits would have been paid if the coverage had stayed in force; and
- until the date which is 30 days after the date your coverage terminates.

FOR VISIONCARE BENEFITS

No benefits will be paid for Visioncare expenses incurred after the date of termination.

FOR LONG TERM DISABILITY BENEFITS

If you are Totally Disabled on the date your insurance terminates, you will be entitled throughout the course of your Total Disability to any Long Term Disability Benefits that would have been paid if the insurance had stayed in force.

CONVERSION PRIVILEGE

FOR C/MM BENEFITS

This Conversion Privilege applies only to Covered Persons who are validly covered under the C/MM Benefit Provision of this Booklet.

if your coverage terminates for any reason except failure to make a required contribution, you may be able to convert your group coverage to conversion coverage. You can apply for conversion coverage only if:

- you had been covered under this Booklet (or any group health plan providing similar benefits which this Booklet replaced) for 90 days or more; and
- your Employer's Plan is still in force. However, you may convert your group coverage if your Employer's Plan terminates, provided it is not replaced by similar group health coverage within 30 days.

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CONVERSION PRIVILEGE (Continued)

The conversion coverage will not cover:

- · a person who is entitled to Medicare Benefits:
- a person who, on the effective date of such conversion coverage, is:
 - covered for similar benefits by any other plan or program; or
 - eligible for similar benefits under any group plan or under the requirements of any statute;

but only if the benefits provided under such other plan and the conversion coverage would result in over-insurance.

an Employee who continues to be employed by the Employer.

Your spouse can convert to conversion coverage if:

- · you die; or
- your marriage is annulled or ends in divorce; or
- his or her coverage terminates while being continued after your death.

Your Dependent children can convert to conversion coverage if you die and have no surviving spouse. They can also convert if their coverage terminates because they no longer qualify as Dependents. This same conversion privilege applies if their coverage would otherwise terminate while being continued after your death.

The conversion coverage must be applied for within 31 days after the applicant's coverage terminates under this Booklet.

The conversion coverage will be effective on the day next following the date on which the applicant's coverage terminates under this Booklet.

No medical exam is required.

The conversion coverage does not provide the same benefits as this Booklet. If you are interested in getting conversion coverage, ask your group Plan Administrator for details regarding the benefits available and required premiums.

Exception for Persons Whose Coverage is Being Continued Under COBRA

You and/or your Dependents who are eligible for COBRA will only be able to exercise this Conversion Privilege at the end of the applicable 18 month or 36 month maximum period of COBRA continuation. This will be the case unless:

- your Employer's Plan terminates in its entirety and it isn't replaced within 30 days; or
- you or one of your eligible Dependents becomes ineligible for disability benefits under the Social Security Act after 18 months but before the expiration of the 29 month maximum period of COBRA continuation.

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CONVERSION PRIVILEGE (Continued)

FOR EMPLOYEE LIFE INSURANCE

If all or part of your Group Term Life Insurance terminates, you may apply for an individual life insurance policy. Proof of Good Health will not be required if you apply within 31 days of such termination.

Eligible Employees

- If your insurance is not being continued under the DISABILITY BENEFIT section, you are eligible if:
 - all or part of your insurance terminates due to:
 - * termination of your Service;
 - * your ceasing to be in an eligible class;
 - age or retirement reductions shown in the Schedule of Insurance; or
 - an amendment to the Group Policy;

but only if the Group Policy is then in force;

or

- all of your insurance terminates due to termination of the Group Policy.
- If your insurance is being continued under the DISABILITY BENEFIT section, you are eligible if:
 - all of your insurance terminates; or
 - part of your insurance terminates due to age or retirement reductions shown in the Schedule of Insurance. The Schedule which was in effect when you became disabled will be used.

You may use the Conversion Privilege whether or not the Group Policy is in force.

The Individual Policy

- The policy will be one of our standard forms. This policy will include at your option a single premium preliminary term insurance for a period of one year. The policy will not contain any disability or accidental death benefit.
- The policy will take effect at the end of the 31 day period allowed for you to apply. During this time, the first premium must be paid to us. The amount of the premium will depend on your age and class of
- The amount of the policy will not exceed the amount of your current Group Term Life Insurance.

Death Benefit

Where permitted by law, you are allowed 31 days to apply for this Conversion Privilege. If you die within this period, your beneficiary will receive a Death Benefit. The amount of such benefit will be the maximum amount of Group Term Life Insurance which you would have been eligible to convert under this section. However, if your amount of insurance had reduced during such 31-day period because of age or retirement. the Death Benefit will be the full amount of Group Term Life Insurance for which you were eligible prior to the reduction.

This Death Benefit is payable even if you had not applied for an individual policy. It is payable as a claim under the Group Policy.

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CONVERSION PRIVILEGE (Continued)

FOR ACCIDENTAL DEATH, DISMEMBERMENT AND LOSS OF SIGHT (AD&D) BENEFITS

A conversion privilege is not available for Accidental Death, Dismemberment and Loss of Sight (AD&D) Benefits.

SURVIVOR'S HEALTH BENEFIT

If your coverage under this Booklet terminates due to your death, any coverage for your Dependents will be continued without payment of contributions:

- for a period of up to 6 MONTHS after the date of your death; and
- only for those benefits for which you were covered in respect of your Dependents at the date of your death.

The term "Dependent" includes a child who:

- was conceived before but born after your death; and
- would have been covered as your Dependent under this Booklet if your coverage had stayed in force.

This continued coverage will terminate:

- · for your surviving spouse, on the earliest of these dates:
 - the date of death of such spouse.
 - the date of remarriage of such spouse.
 - the date on which such spouse becomes entitled to Medicare.
 - the date on which such spouse becomes covered under a plan of benefits sponsored by any employer.
 - the date which is 6 MONTHS from the date of your death.
 - the date on which this Booklet terminates.
- for your surviving Dependent child, on the earliest of these dates:
 - the date of death of such child.
 - the date of remarriage of your surviving spouse.
 - the date on which such child ceases to qualify as a Dependent under the DEFINITIONS section.
 - the date which is 6 MONTHS from the date of your death.
 - the date on which this Booklet terminates.

TERMINATION OF AN EMPLOYEE'S FLEXIBLE BENEFITS ACCOUNT ELIGIBILITY

Your eligibility under this Plan will terminate on the earlier of:

- the date your employment terminates;
- · the date this Plan terminates.

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HOW TO FILE YOUR CLAIMS

LIFE INSURANCE

In the event of your death the Plan Administrator will contact your beneficiary to explain what is required before payment of the Proceeds can be made. The Plan Administrator will provide the necessary claim forms and instructions for completing them. If prompt contact is not made by the Plan Administrator, your beneficiary should take the initiative in making contact.

The Proceeds payable on your death will be paid to your beneficiary in a lump sum unless, by written notice to us, you have requested that it be payable on an installment basis as provided in this Booklet or be left on deposit with us. If you have not elected an alternative method of settlement, your beneficiary may elect one of the settlement options at your death.

AD&D INSURANCE

In the event of accidental dismemberment or loss of sight, ask your Plan Administrator for the appropriate claim forms. Ensure that these are properly completed and then return them to the Plan Administrator.

In the event of your accidental death, the Plan Administrator will contact your beneficiary to explain what is required before payment of the insurance money can be made. The Plan Administrator will provide the necessary claim forms and instructions for completing them. If prompt contact is not made by the Plan Administrator, your beneficiary should take the initiative in making contact.

LONG TERM DISABILITY INSURANCE

Ask your Plan Administrator for the proper claim forms. Complete the Employee portion of the claim form and send it to the Plan Administrator. Ask your Doctor to complete the Attending Physician's Statement and forward it to the Plan Administrator.

From time to time other forms will be sent to you for completion. Fill them in and return them promptly to your Plan Administrator.

HOSPITAL

Have the Hospital Admitting Clerk complete a Hospital Claim Report and attach their billing. Be sure this form includes the name of your Employer. The Hospital will forward the form directly to the Benefit Payments Office shown on the Claim Report and payment will be made directly to you or, if you so elect, to the Hospital.

MEDICAL

Ask your Doctor to complete an itemized Physician's Statement and attach his billing. Be sure the name of your Employer is included on this form. The Doctor will forward the form directly to the Benefit Payments Office shown on the Claim Report and payment will be made directly to you or, if you so elect, to the Doctor.

JANUARY 1, 1998 IV - 1 **HOW TO FILE CLAIMS**

HOW TO FILE YOUR CLAIMS (Continued)

DENTALCARE

Ask your Dentist to complete a dental form (available from your Plan Administrator) and attach his billing. Be sure the name of your Employer is included on this form. The Dentist will forward the form directly to you or, if you so elect, to the Benefit Payments Office shown on the Claim Report and payment will be made directly to you or, if you so elect, to the Dentist.

VISIONCARE

Ask your Doctor, Ophthalmologist or Optometrist to complete a visioncare claim form (available from your Plan Administrator) and forward directly to the Benefit Payments Office shown on the Claim Report. Be sure the name of your Employer is included on this form. Payment will be made directly to you or, if you so elect, to your Doctor, Ophthalmologist or Optometrist.

PRESCRIPTION DRUGS

Your Plan Administrator will provide you with a PCS identification card when you first become covered under the group plan. Present your ID card when purchasing drugs at any of the participating pharmacies. You can obtain a list of the participating pharmacies from your Plan Administrator. Sign the pharmacy claim voucher (the pharmacy has this voucher) and pay the Pharmacist the amount, if any, shown as the "Co-Pay Amount" in your Booklet.

When purchasing drugs at a non-participating pharmacy, you will be required to pay the full price of the prescription. For reimbursement, ask your Plan Administrator for a PCS Prescription Drug Claim Form. Complete this claim form and mail it to the PCS address shown on the claim form. Benefit payments will be sent to you.

MAIL ORDER DRUGS

Your Mail Order Drug brochure includes an Order Form or you may obtain one from your Plan Administrator. Complete this Order Form and send it with the prescription and Co-Pay Amount shown in your Booklet to the Mail Order Vendor shown on the claim form. Another Order Form will be sent to you when your prescription is returned.

IF YOU INCUR EXPENSES OUTSIDE THE UNITED STATES

If you incur expenses outside the United States, you must pay the bill and file a claim to be reimbursed.

- The claim must be translated into English.
- The charges must be in U.S. currency. You are responsible for finding out the exchange rate and determining the correct amount of U.S. dollars.
- Along with the claim, you must send a receipt showing that you have paid the bill.

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CO-ORDINATION OF BENEFITS (COB)

The COB provision is designed to correct overcoverage which occurs when a person has health coverage for the same expenses under two or more of the plans listed below. Should this type of duplication occur, the benefits under this Plan will be co-ordinated with those of the other plans so that the total benefits from all plans will not exceed the expenses actually incurred.

The benefits provided by the plans listed below are considered in determining duplication of coverage:

- This Plan;
- Any other group insurance or prepayment plan, including automobile "fault" or "no-fault" insurance; Health Maintenance Organizations (HMOs); Blue Cross/Blue Shield;
- · Any labor-management trusteed plan, union welfare plan, employer organization plan or employee benefit organization plan;
- Any government plan or statute providing benefits for which COB is not prohibited by law;
- Any individual automobile "no-fault" insurance plan.

ORDER OF BENEFIT DETERMINATION

Certain rules are used to determine which of the plans will pay benefits first. This is done by using the first of the following rules which applies:

- A plan with no COB provision will determine its benefits before a plan with a COB provision.
- · A plan that covers a person other than as a Dependent will determine its benefits before a plan that covers such person as a Dependent.
- When a claim is made for a Dependent child who is covered by more than one plan:
 - the benefits of the plan of the parent whose birthday falls earlier in a year will be determined before the benefits of the plan of the parent whose birthday falls later in that year; but
 - if both parents have the same birthday, the benefits of the plan which covered the parent longer will be determined before those of the plan which covered the other parent for a shorter period of

This method of determining the order of benefits will be referred to as the "Birthday Rule". The Birthday Rule will be used to determine the order of benefits for Dependent children in all cases except those described below.

- If the other plan does not have the Birthday Rule, then the plan which covers the child as a Dependent of the male parent will pay its benefits first.
- If the parents are legally separated or divorced, benefits for the child will be determined in this order:
 - first, the plan of the parent with custody of the child will pay its benefits:
 - then, the plan of the spouse of the parent with custody of the child will pay its benefits; and
 - finally, the plan of the parent not having custody of the child will pay its benefits.

However, if there is a court decree stating which parent is responsible for the health care expenses of the child, then a plan covering the child as a Dependent of that parent will determine its benefits before any other plan. This will be the case only if the spouse of that plan has knowledge of the court decree.

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CO-ORDINATION OF BENEFITS (COB) (Continued)

- A plan that covers a person as:
 - a laid-off Employee; or
 - a Retired Employee; or
 - a Dependent of such Employee;

will determine its benefits after the plan that does not cover such person as:

- a laid-off Employee; or
- a Retired Employee; or
- a Dependent of such Employee.

If one of the plans does not have this rule, and if, as a result, the plans do not agree on the order of benefits, this rule will not apply.

If none of the above rules establishes the order of payment, a plan under which the person has been covered for the longer time will determine its benefits before a plan covering that person for a shorter time.

Two successive plans of the same group will be considered one plan if the person was eligible for coverage under the new plan within 24 hours after the old plan terminated. A change in the amount or scope of benefits, or a change in the carrier, or a change from one type of plan to another (e.g. single employer plan to multiple employer plan) will not constitute the start of a new plan.

When the COB provision reduces the benefits payable under this Plan:

- each benefit will be reduced proportionately; and
- only the reduced amount will be charged against any benefit limits under this Plan.

The COB provision is applied throughout the calendar year. If there is any reduction of the benefits provided under a specific Benefit Provision of this Plan because of duplicate coverage, similar benefits may be payable later in that year if more Allowable Expenses are incurred under the same Benefit Provision. "Allowable Expense" means any necessary, Usual and Customary item of expense at least part of which is covered under at least one of the plans covering the person for whom claim is made or service provided. In no event will Allowable Expense include the difference between the cost of a private hospital room and a semi-private hospital room unless the patient's stay in a private hospital room is Medically Necessary.

Benefits under a governmental plan will be taken into consideration without expanding the definition of "Allowable Expense" beyond the hospital, medical and surgical benefits as may be provided by such governmental plan.

When a plan provides benefits in the form of services rather than cash payments, the reasonable cash value of each service rendered will be deemed to be both an Allowable Expense and a benefit paid.

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PROVISION FOR SUBROGATION AND RIGHT OF RECOVERY

An Other Party may be liable or legally responsible to pay expenses, compensation and/or damages in relation to an Illness, a sickness, or a bodily injury incurred by you or one of your covered Dependents (a "Covered Person").

An Other Party is defined to include, but is not limited to, any of the following:

- the party or parties who caused the **Illness**, sickness or bodily injury;
- the insurer or other indemnifier of the party or parties who caused the Illness. sickness or bodily injury;
- a quarantor of the party or parties who caused the Illness, sickness or bodily injury;
- the Covered Person's own insurer (for example, in the case of uninsured, underinsured, medical payments or no-fault coverage):
- a worker's compensation insurer;
- any other person, entity, policy or plan that is liable or legally responsible in relation to the lilness. sickness or bodily injury.

Benefits may also be payable under this Booklet (herein called "the Plan") in relation to the Illness, sickness or bodily injury. When this happens, the Company may, at its option:

- subrogate, that is, take over the Covered Person's right to receive payments from the Other Party. The Covered Person or his or her legal representative will transfer to the Company any rights he or she may have to take legal action arising from the Illness, sickness or bodily injury to recover any sums paid under the Booklet on behalf of the Covered Person;
- recover from the Covered Person or his or her legal representative any benefits paid under this Booklet from any payment the covered person is entitled to receive from the Other Party.

The Covered Person or his or her legal representative must cooperate fully with the Company in asserting its subrogation and recovery rights. The Covered Person or his or her legal representative will, upon request from the Company, provide all information and sign and return all documents necessary to exercise the Company's rights under this provision.

The Company will have a first lien upon any recovery, whether by settlement, judgment, mediation or arbitration, that the Covered Person receives or is entitled to receive from any of the sources listed above. This lien will not exceed:

- the amount of benefits paid by the Company for the Illness, sickness or bodily injury plus the amount of all future benefits which may become payable under this Booklet which result from the Illness, sickness or bodily injury. The Company will have the right to offset or recover such future benefits from the amount received from the Other Party; or
- the amount recovered from the Other Party.

If the Covered Person or his or her legal representative:

· makes any recovery from any of the sources described above; and

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PROVISION FOR SUBROGATION AND RIGHT OF RECOVERY (Continued)

- fails to reimburse the Company for any benefits which arise from the Illness, sickness or bodily injury;
- . the Covered Person or his or her legal representative will be personally liable to the Company for the amount of the benefits paid under this Plan; and
- the Company may reduce future benefits payable under this Plan for any Illness, sickness or bodily injury by the payment that the Covered Person or his or her legal representative has received from the Other Party.

The Company's first lien rights will not be reduced due to the Covered Person's own negligence; or due to the Covered Person not being made whole; or due to attorney's fees and costs.

For clarification, this provision for subrogation and right of recovery applies to any funds recovered from the Other Party by or on behalf of:

- the Covered Person's minor covered Dependent;
- the estate of any Covered Person; or
- on behalf of any incapacitated person.

DENIAL OF CLAIM

NOTICE OF DENIAL OF CLAIM

If any benefits are denied, either in whole or in part, notification of the specific reason or reasons for the denial will be given along with reference to the pertinent plan provisions on which the denial is based. Guidance as to the additional material or information required to perfect the claim will also be given.

Notice of any decision denying the claim must be furnished within 90 days after the claim is filed. If special circumstances require an extension of time to act on the claim, another 90 days will be allowed. If such an extension is required, notification will be given by the Plan Administrator before the end of the initial 90-day period. If the claim is not processed or a notice is not given within these time periods, the claim will be deemed to have been denied for the purpose of proceeding to the claim review procedure described below.

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DENIAL OF CLAIM (Continued)

CLAIM REVIEW PROCEDURES

The process of reviewing your claim is addressed through various levels of the Benefit Payment Organization. You or your Doctor can direct your request for review to the Benefit Payment Office by letter or by calling the toll-free number on your ID card.

Member Services Representatives are trained to answer your questions. A Member Services Representative will respond to all inquiries within two working days. If the information does not satisfy you or your Doctor, a request for a claims review will be forwarded to the Member Services Supervisor in the local Benefit Payment Office.

Upon receiving your request for a claims review, TNE will:

- . Let you or your Doctor know who may be contacted in respect to the claims review within 20 days;
- · Notify you or your Doctor of the final disposition of the claims review within 30 days.

If your claims review is not resolved within one week it will be forwarded to the Regional Benefit Payment Manager for review and resolution.

If your claims review is not resolved by the Benefit Payment Manager, it will be forwarded to the Benefit Payment Review Department located at the TNE's Administrative Services Office in Englewood, Colorado.

The Benefit Payment Review staff may consult with TNE's:

- Medical Director (Dental Consultant if the claims review is of dental origin);
- Law Department;

to assist them in the claims review process.

You or your Doctor will be notified of the result of the claims review within 30 days of filing of the request for review.

FINAL APPEALS PROCESS

The final decision on appealed claims is made by either the Plan Administrator or TNE, depending upon the type of claim being appealed.

For self-funded benefits, your Plan Administrator has the exclusive and full discretion and authority to determine the benefits and amounts payable and to construe and interpret all terms and provisions of this booklet.

For insured benefits, TNE has full discretion and authority to determine the benefits and amounts payable and to construe and interpret all terms and provisions of this booklet.

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DENIAL OF CLAIM (Continued)

If you or your Doctor is not satisfied with the final disposition of the claims review process, you can initiate an appeal by giving written notice within 60 days after you receive the written claim denial. This appeal must be filed before you may file any litigation.

You or anyone authorized to act on your behalf may appeal the claim and ask to examine any pertinent documents. Submit in writing the reasons why you believe that the claim should not have been denied, as well as any other information, questions or appropriate comments.

Appeals must be submitted in writing:

- To TNE for insured benefits;
- · To the Plan Administrator for self-funded benefits.

DECISION ON REVIEW

Notification of the final decision will be given 60 days after receipt of a request for review unless special circumstances, such as a Peer Review Board review of the claim, require an extension of time for processing, in which event a further 60 days will be allowed.

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Name of Plan:

Health and Welfare Plan for Employees of BUS ASSOCIATES, INC. .

• Policyholder/Employer:

BUS ASSOCIATES, INC. 475 SAW MILL RIVER ROAD P.O. BOX 624 YONKERS, NY 10703

Employer Identification Number (EIN) assigned to the Plan Sponsor by IRS:

13-2652498

· Plan number assigned by the Plan Sponsor/Employer:

501

Type of Plan:

Life Insurance Accidental Death, Dismemberment and Loss of Sight Insurance Long Term Disability Income Insurance Hospital Benefits **Medical Benefits Dentalcare Benefits** Visioncare Benefits **Prescription Drug Benefits** Flexible Benefits Account

Funding:

The New England Mutual Life Insurance Company completely funds the following benefits:

Life Insurance Accidental Death, Dismemberment and Loss of Sight Insurance Long Term Disability Income Insurance

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ERISA GENERAL INFORMATION (Continued)

The Employer completely funds and is fully responsible for the "self-funded" benefits listed below.

TNE processes claims and provides other services to the Employer related to the self-funded benefits. TNE does not insure or guarantee the self-funded benefits.

For self-funded benefits, the Plan Administrator has complete authority to control and manage the Employer's Plan and has full discretion to determine eligibility, to interpret the Employer's Plan and to determine whether a claim should be paid or denied, according to the provisions of the Employer's Plan as set forth in this Booklet.

The following benefits are self-funded:

Hospital Benefits **Medical Benefits Dentalcare Benefits** Visioncare Benefits Prescription Drug Benefits

Type of Administration:

Contract Administration

Plan Administrator:

DIRECTOR OF HUMAN RESOURCES BUS ASSOCIATES, INC. 475 SAW MILL RIVER ROAD P.O. BOX 624 YONKERS, NY 10703 (914) 376-6411

· Agent for service of legal process:

Plan Administrator (see above)

- The eligibility requirements, termination provisions and a description of the circumstances which may result in disqualification, ineligibility, or denial or loss of any benefits are described in this Booklet.
- The sources of contributions to the plan:

Employee Coverages -

- Life and AD&D Insurance -
- LTD Insurance -
- · Health Benefits -
- · Flexible Benefits Account -

Employer Employer

Employee/Employer

Employee

Dependent Coverages -

Employee/Employer

The date of the end of the year for purposes of maintaining the plan's fiscal records:

DECEMBER 31

JANUARY 1, 1998

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ERISA GENERAL INFORMATION (Continued)

- · Claims The procedures to be followed in presenting claims for benefits under the plan and the remedies for the redress of claims which are denied in whole or in part are described in this Booklet.
- Statement of ERISA Rights:

As a participant in this plan you are entitled to certain rights and protections under the Employee Retirement Income Security Act of 1974 (ERISA). ERISA provides that all plan participants shall be entitled to:

- Examine, without charge, at the plan administrator's office and at other specified locations, such as work sites and union halls, all plan documents, including insurance contracts, collective bargaining agreements and copies of all documents filed by the plan with the U.S. Department of Labor, such as detailed annual reports and plan descriptions.
- Obtain copies of all plan documents and other plan information upon written request to the plan administrator. The administrator may make a reasonable charge for the copies.
- Receive a summary of the plan's annual financial report. The plan administrator is required by law to furnish each participant with a copy of this summary annual report.

In addition to creating rights for plan participants, ERISA imposes duties upon the people who are responsible for the operation of the Employee benefit plan. The people who operate your plan, called "fiduciaries" of the plan, have a duty to do so prudently and in the interest of you and other plan participants and beneficiaries. No one, including your Employer, your union, or any other person, may fire you or otherwise discriminate against you in any way to prevent you from obtaining a welfare benefit or exercising your rights under ERISA. If your claim for a welfare benefit is denied in whole or in part you must receive a written explanation of the reason for the denial. You have the right to have the plan review and reconsider your claim. Under ERISA, there are steps you can take to enforce the above rights. For instance, if you request materials from the plan and do not receive them within 30 days, you may file suit in a federal court. In such a case, the court may require the plan administrator to provide the materials and pay you up to \$100 a day until you receive the materials, unless the materials were not sent because of reasons beyond the control of the administrator. If you have a claim for benefits which is denied or ignored, in whole or in part, you may file suit in a state or federal court. If it should happen that plan fiduciaries misuse the plan's money or if you are discriminated against for asserting your rights, you may seek assistance from the U.S. Department of Labor, or you may file suit in a federal court. The court will decide who should pay the court costs and legal fees. If you are successful the court may order the person you have sued to pay these costs and fees. If you lose, the court may order you to pay these costs and fees (e.g. if it finds your claim is frivolous). If you have any questions about your plan, you should contact the plan administrator. If you have any questions about this statement or about your rights under ERISA, you should contact the nearest Area Office of the U.S. Labor-Management Services Administration, Department of Labor.

PLAN MODIFICATION/TERMINATION

The Employer intends to provide benefits under the Plan indefinitely. However, the Employer may at any time:

change the contributions you must pay for benefits; or

PLAN MODIFICATION/TERMINATION (Continued)

· amend or terminate the benefits provided to you in the Plan.

If your Employer, through its acting management, decides that the Plan benefits should be amended or the Plan terminated for any reason, a designated representative of the Employer will prepare a written notice approved and signed by the Plan Administrator or any other person to whom the Employer gives authority to amend or terminate Plan benefits. The notice will be given to you within the time allowed by federal law. Your Plan Administrator can tell you who is responsible for approving Plan amendments or a Plan termination and the time in which notice of amendments or termination must be provided to you.

If the Plan is amended or terminated it will not affect the payment of any claims for expenses incurred prior to the time the change is made.

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GENERAL DEFINITIONS

In this Booklet:

- "Accidental Injury" means a sudden and unforeseen event which:
 - causes injury to the physical structure of the body; and
 - results from an external agent or trauma; and
 - is definite as to time and place; and
 - happens involuntarily or, if it is the result of a voluntary act, entails unforeseen consequences.

It does not include harm resulting from disease.

- "Actively at Work" means employment on an active and full-time basis at the Employer's usual and customary place of business. It does not include work performed away from the Employer's usual and customary place of business unless it is a location to which the Employer's business requires you to
- "Annual Earnings" means 12 times your monthly pay received from the Employer in effect on JANUARY 1. This does not include:
 - overtime or bonuses; or
 - earnings from other employers;

but it does include commissions.

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- "Booklet" means the Booklet with an effective date of JANUARY 1, 1998, as amended from time to time. This Booklet describes your benefits and forms part of the Group Policy/Plan.
- "C/MM" means the Benefit Provision entitled COMPREHENSIVE/MAJOR MEDICAL EXPENSE BEN-EFITS.
- "Covered Person" means you and those of your Dependents who are covered under this Booklet.
- "Custodial Care" means the kind of care which helps a person meet the activities of daily living. Custodial Care includes but is not limited to:
 - help in walking.
 - help in getting in and out of bed.
 - help in bathing, dressing, feeding and using the toilet.
 - preparation of special diets.
 - housekeeping.
 - supervision of medication which:
 - * does not need the continuing attention of trained medical or paramedical personnel; and
 - can usually be administered by:
 - the person himself; or
 - a member of his family; or
 - any other person who has not had formal medical training.

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- "Dentist" and "Oral Surgeon" mean persons licensed to practice dentistry.
- "Dependent" means:
 - vour legal spouse; and
 - any child:
 - who has not reached age 23; and
 - who is not married; and
 - who is chiefly dependent upon you for support; and
 - for whom you are entitled to an income tax exemption.

The requirements that you be entitled to an income tax exemption for the child and that the child be chiefly dependent upon you for support will not apply if the child is eligible for coverage because of a Qualified Medical Child Support Order.

The age limit shown above does not apply to a child who cannot support himself due to mental retardation or physical handicap. The income tax exemption requirement shown above is also waived for such a child. However, the child must have been covered under this Booklet on the day before the date he would otherwise lose his Dependent status due to age as described above. Within 6 months prior to such date, and at reasonable intervals after that, we may require proof of his incapacity in the form of a Doctor's certificate. If such proof is not provided within 60 days of the request the child's coverage under this Booklet will terminate.

"Dependent" does not include:

- any person who is covered under this **Booklet** as an **Employee**; or
- any person who is not a resident of the United States.

The term "child" means:

- your children. This includes any legal step-child, adopted child or foster child,

NOTE: In the case of an adopted child, coverage will begin during the waiting period prior to the finalization of the child's adoption. You must inform the Plan Administrator of the date on which such waiting period began.

- any natural child of your minor Dependent.
- "Doctor" means a person licensed to practice medicine or osteopathy. Doctor also includes any other practitioner of the healing arts if:
 - he performs a service;
 - * within the scope of his license; and
 - * for which this Booklet provides coverage;

and

- state law requires such service to be covered.
- "Elimination Period" means a period of consecutive days of disability for which no benefits are payable. The Elimination Period is shown in the Table of Insurance (LTD).
- "Employee" means a person in the Service of the Employer.

This includes a Retired Employee as defined herein.

"Employee" does not include any person who is not a resident of the United States or Puerto Rico.

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"Employer" means:

- BUS ASSOCIATES, INC. : and
- any Affiliated Companies listed in the application of the Employer, including Liberty Lines Transit and Liberty Lines Express. The Employer may add an Affiliated Company after the effective date of this Booklet. For that company only, the effective date of the Booklet will be considered to be the effective date of the amendment which adds that company.
- "Experimental or Investigational" treatment or procedure.

A drug, device, medical treatment or procedure which:

- Cannot be lawfully marketed without the approval of the Food and Drug Administration (FDA) or other governmental agency and such approval has not been granted at the time of its use or proposed use: or
- Is the subject of a current investigational new drug or new device application on file with the FDA;
- Is being provided pursuant to:
 - * A Phase I or Phase II clinical trial or as the experimental or research arm of a Phase III clinical
 - A written protocol which describes among its objectives, determinations of safety, toxicity, effectiveness, or effectiveness in comparison to conventional alternatives;
- Is being delivered, or should be delivered subject to the approval and supervision of an Institutional Review Board (IRB) as required and defined by federal regulations particularly those of the FDA or the Department of Health and Human Services (HHS);
- In the predominant opinion among experts:
 - * As expressed in the published, authoritative literature, is substantially confined to use in research settings:
 - * Is subject to further research in order to define safety, toxicity, effectiveness, or effectiveness compared with conventional alternatives; or
 - is experimental, investigational, unproven or is not a generally acceptable medical practice:
- Is not a covered service under Medicare because it is considered investigational or experimental as determined by the Health Care Financing Administration (HCFA) of HHS;
- Is provided concomitantly to a treatment, procedure, device or drug which is experimental, investigational, unproven Treatment; or
- Has not been performed at least ten (10) times and reported on in United States peer review medical literature.

TNE's Medical Director may, in his/her sole discretion, determine that a drug, device, medical treatment or procedure which is deemed experimental or investigational treatment or procedure should nonetheless not be deemed experimental or investigational treatment or procedure.

- "Health Benefits" means all Benefit Provisions contained in the Benefit Details tab of this Booklet.
- "Hospital" means any of the following:
 - an institution which meets all of the requirements shown below. It must:
 - * be legally established as a hospital.
 - * be open at all times.
 - * be operated chiefly for the care of sick and injured persons as in-patients.
 - * have a Doctor available at all times.

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- * have a registered nurse on duty at all times.
- have organized facilities for diagnosis and major surgery. For LTD benefits, for treatment of mental illness an institution that does not have surgical facilities will still qualify as a hospital if it satisfies the definition of a "Hospital" in all other respects.
- not be chiefly:
 - a clinic;
 - a nursing home:
 - a rest home:
 - a convalescent home or similar place;
 - a place for rehabilitation of alcoholics or drug addicts; or
 - a place for Custodial Care.
- an institution which meets all of the requirements shown below. It must:
 - * be legally established as a hospital.
 - be operated chiefly for the care of sick and injured persons as in-patients.
 - satisfy requirements, other than those above, specified by the law of the state where the Covered Person lives.
- if state law so requires, an institution which meets all of the requirements shown below. It must:
 - provide treatment for a specific condition.
 - be licensed by the state licensing body or approved by the department responsible for such facilities in the geographical area in which it is located.
 - * provide recognized treatment for the condition for which it is licensed or approved to operate.
- an ambulatory surgical center which:
 - is licensed by the department responsible for the licensing of such facilities in the geographical area in which it is located; and
 - meets all of the requirements shown below. It must:
 - have an organized staff of Doctors.
 - have permanent facilities that are equipped and operated mainly for surgical procedures.
 - have a contract with at least one nearby hospital for immediate acceptance of patients who require hospital care after care in the center.
 - not allow patients to stay overnight.
 - provide continuous services of Doctors and registered nursing services whenever a patient is in the center.
- a child-birth center which:
 - is licensed by the department responsible for the licensing of such facilities in the geographical area in which it is located; and
 - has permanent facilities which are equipped and operated mainly for child-birth; and
 - provides continuous service by Doctors, registered nurses or mid-wife nurse practitioners when a patient is in the center.
- "Illness" means:
 - an Accidental Injury; or
 - a bodily or mental disorder; or
 - pregnancy;

and will be determined by us.

Note: Treatment of weight loss will not be considered treatment of an Illness unless the Covered Person is morbidly obese. Morbid obesity will be determined by us.

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